| **Agenda Details** | | | |
| --- | --- | --- | --- |
| **Customer:** | The Home Depot | **Date:** | 9/9/21 |
| **THD Attendees:** | John Thebault  Ravi Saridey  Jim Vuichard  Kel Byers  George Hinson  Andrew Beasely  Andrew Sears  Patrick Mayes | **Puppet Attendees:** | Paul Riley  Jenna McCarthy  Randy Greenburg  Olufemi Oluwafemi |
| **Location:** | Conference Call (Zoom) | **Meeting Name:** | Monthly TAM Meeting |

| **Agenda** |
| --- |
| **TAM Change & Intros**   * Welcome Jenna McCarthy!   + 10 years experience as a TAM   + Started with Puppet in April * Where is Paul going?   + Professional Service Engineering with Puppet   **Ticket Status**   * Ticket 45629 - Pending - Frequent Space Issue on Puppet QA MOM Server. **DB was truncated** * Ticket 45391 - Pending - Web Socket Error **CR is on hold due to Spacewalk’s network.**   **Discussion**   * Puppet Server 2019.8.8 has shipped!   + Current LTS   + <https://puppet.com/docs/pe/2019.8/release_notes_pe.html#release_notes_pe>   + Key Features     - Metrics Collector built in       * Better Heuristics data       * Need to remove puppetlabs/puppet\_metrics\_collector       * Allows for visualization of what is happening in real-time     - Pe\_database module built in       * Turned off by default       * Allows for pe-puppetdb to be leaner and faster       * Database backup plans       * <https://forge.puppet.com/modules/puppetlabs/pe_databases#what-does-this-module-provide>     - Code Manager Deploy speed up       * Resources that are unmanaged have more efficient purging       * Paul will test this (after this meeting)   + EL 5 deprecated! * Historical Data Platform   + Demo   + Olufemi Oluwafemi   + Came from product discussion with VP of Product, Carol Wilder.   + **Would like a trending average and alert for when the threshold drops after a period of growth.**   + **Would like it to alert on percentage over fixed values due to reduced support costs over time.**   **Training/ Webinar Opportunities**   1. <https://learn.puppet.com/> 2. <https://puppet.com/events/> 3. Training Vouchers: 17 is the magic number! Let’s use them   **Parking Lot/ Other & Future Topics:**   1. Topics that need more discussion in the next meeting and future discussions about Puppet. Examples may include: Roadmaps, Product, etc..   **Alerting needs to be pushed. Console view is forced for alerting.** |